Features

Cloud Phone Numbers from 160+ Countries | Quality Service from Tier 1 Carriers

- Call Transcription
- AI Insights
- Integrations
- Voicemail Transcription

- Outbound Calling
- Call Recording
- Advanced IVR/PBX
- Time of Day Routing

- User Roles/Permissions
- Simultaneous Ringing
- Voicemail to Email
- Custom Reports

- Rollover Minutes
- Call Transfer
- Failover Forwarding
- Sequential Forwarding

- Local Ringback Tones
- Black and White Lists
- Fax to Email
- Select Country Forwarding

- Customized Greetings
- Enterprise API

Simple Pricing with No Contracts or Commitments!

GlobalCallForwarding
Smart Phone Numbers for Smart Businesses

USA Toll Free	Asia-Pacific Office	Brazil Office
1 (888) 908 6171	+66 60 002 4172	+55 (11) 5242 9617

www.globalcallforwarding.com

Integrations

Connect our phone service with your core business applications in just a few clicks. We integrate with every major CRM, Help Desk Software, and PBX including Zoho, Zendesk, Salesforce, HubSpot, Pipedrive, Intercom, 3CX, and more.

Local 2-Way Voice

Make high-quality international calls with your business phone number displayed as the outbound caller ID. Improve connection rates by using local caller IDs for inbound and outbound calls.

Call Recording

Activate call recording on any number to automatically record all or some incoming calls for training and quality assurance. Download or listen to recordings through our control panel, softphone, or API.

Advanced IVR

Use our IVR feature to automatically route calls based on your preset rules. Greet callers with a custom IVR menu and route their calls to the right department or extension for quick resolutions.

Call Activity & Custom Reports

Gain clear insights into your call traffic. Review inbound and outbound activity and create custom reports to track key metrics like call volume, duration, missed calls, etc., for specific agents, lines, or departments.

AI Insights

Leverage AI to analyze call traffic and optimize customer interactions. Monitor calls and identify patterns efficiently with call transcripts, translations, summaries, and sentiment analysis.

Softphone

Use the GCF softphone to make and receive business calls on your preferred devices, including Windows, iOS, and Android devices. Simply download, log in with your outbound credentials, and start calling.

Your Outbound Caller ID

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