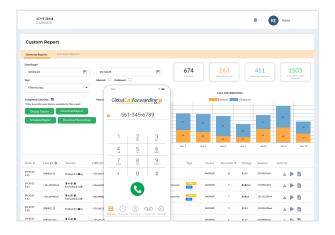
# Software and Technology Global Voice Solutions

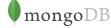
Handle inbound & outbound calls with crystal-clear quality across the Middle East, Africa, and Asia-Pacific. Use our local coverage and telecom expertise to reliably expand operations in target markets.





Leading Software & Technology Companies Choose Global Call Forwarding













#### Deep Coverage Across MEA & APAC

- Access local & toll-free numbers in the UAE, Saudi Arabia, Egypt, Kenya, Nigeria, South Africa, India, Thailand, Indonesia, Philippines, and more.
- Benefit from regulatory expertise that supports telecom compliance in emerging and complex markets.

#### Manage calls through one central platform

Support global & distributed teams across the Gulf, Africa, and Asia-Pacific with advanced routing & local caller ID.
Connect with customers from anywhere.

#### Save on communication costs

→ Avoid the cost and complexity of setting up physical offices in new regions. Enable teams across APAC & MEA to communicate using local numbers and softphones.

#### **Experience high-quality, reliable voice**

Communicate with customers and prospects without interruptions with crystal-clear call quality. Our global voice network, built with years-long connections with local and global operators, means you benefit from a reliable phone system with a 99.999% uptime.



## Software and Technology Global Voice Solutions

#### Reliable support & scalable growth

Easily expand into MEA & APAC with cloud voice built for complex, regulated markets. Get 24/7 live support and dedicated account managers. Manage users and numbers from our online platform, expand into hard-to-reach markets, and grow your global voice network — no contracts, no hassle.

### How global brands use Global Call Forwarding

- **Crystal Cruises** offers localized UAE support by routing calls from virtual numbers to their Cyprus-based call center.
- **ScienceSoft** uses a UAE national number to attract and convert leads across the GCC region.
- **EaseMyTrip** consolidated global voice under one provider, with local and toll-free numbers across 6 countries.



## **Top Technology Calling Features**



# Smart Call Routing & IVR:

Route calls to teams in the UAE, India, or South Africa with custom time or location-based rules and provide 24/7 reliable, global support.



#### Flexible Integrations:

CRM, helpdesk, PBX & BYOC-ready – integrate voice into Salesforce, Zoho, HubSpot, MS Teams, Genesys, and more globally.



# Custom Call Reports & Al Analytics:

Track regional call activity, analyze sentiment trends, access Al summaries, transcriptions, recordings, and custom call reports – all in one dashboard.

USA Toll Free: Asia-Pacific Office: Brazil

**UAE** 

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